## (How) Can Appraisal Theory be Formalized at a Meta-level?

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# Why formalize appraisal structure at high level?

- Appraisal theory development.
  - Comparison, refinement, convergence
- Architectural basis for computational models
  - Development and debugging.

## **Emotions in Agents**

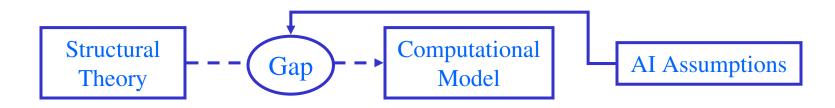
- What is an emotion?
  - Heuristic relating events to goals, needs, desires, beliefs of an agent (cognitive definition).
  - Communication medium.
  - Related to homeostasis and hormonal state
- Why use an emotion in agents and robots?
  - heuristic aspect (efficient evaluation), communicative aspect.
- Which agents might need emotions?
  - Games, HCI, HRI, Virtual-Reality, Decision-making and planning.
- Computational models of emotion, in general, are based on Cognitive Appraisal Theory.

## Structural Theories (what), Process Theories (how)

- Structural Theory: structural relation between:
  - Environment of agent (perception)
  - Appraisal processes that interpret the environment in terms of values on appraisal dimensions (appraisal)
  - Mediating processes that relate appraisal dimension values to emotions (mediation)
  - Processes are black-boxes.
  - Declarative semantics
- Process Theory:
  - Detailed cognitive operations and mechanisms involved in processes and their interaction as described by structural theory of appraisal.
  - Procedural (cognitive) semantics

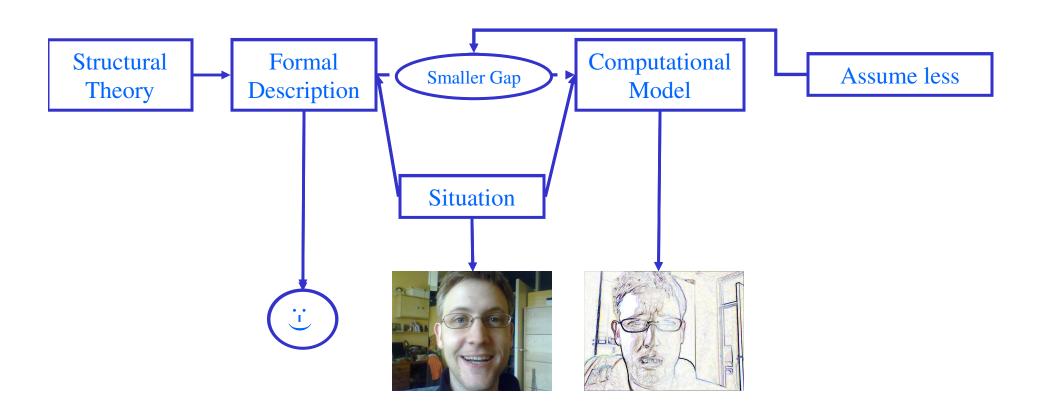
## Computational models of Emotions

- Structural Theory + assumptions from AI = computational model (Gratch and Marsella, 2004).
- This poses a problem (Gratch and Marsella, 2004)
  - Structural Appraisal Theory: abstract.
  - Computational model: algorithmic, detailed.
- What if the model does something unexpected?



## What's wrong?

• The Computational Model or the Theory (or the observer)?



# Problem: How to Debug Your Computational Model?

- Debugging is a problem:
  - Large gap between theory and computational model.
  - Highly complex agent designs complicate debugging.
  - Understanding emotions is not something computer scientist are trained, in contrast it's the appraisal theorist's job.

### Benefits of Such Formalisms

### Appraisal Theory

- Comparison, Integration, Convergence (Wherle and Scherer, 2001)
- Precise and structured theory revision
- Process of Formalization helps theory development and refinement.
- Formal annotation of experimental results.

### • Computational models

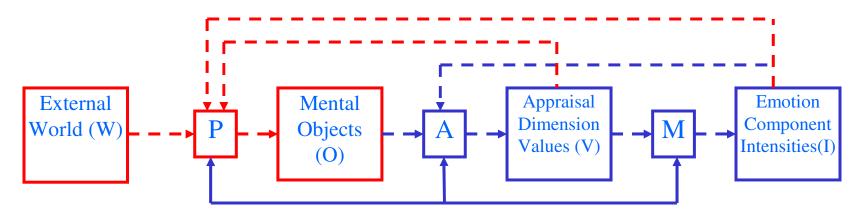
- Formal architecture of appraisal.
- Evaluation of computational model in relation to the theory
- Structured storage of annotated experimental results (human/agent)
  - Compare computational models.
  - Feedback to theory and human-subject based experimental results

# Requirements for a Formalism for the Structure of Appraisal

- How many, which processes exist (perception, appraisal, mediation)
- When and how are these activated (threshold, continuous?)
- How much time needed to evaluate?
- What kind of information needed for these processes?
- How many and which appraisal dimensions, emotional response components?
- How do appraisal dimension values relate to emotional response components?
- See also (Reisenzein, 2001).

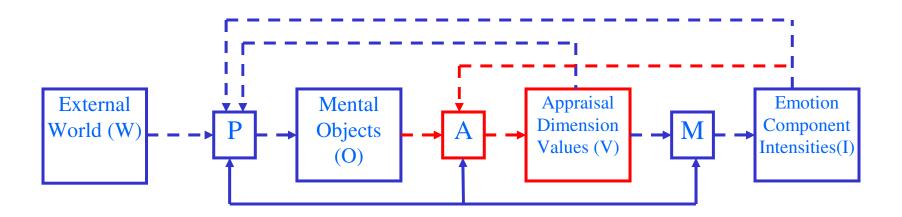
# Overview of the Formalism (1/4): Perception

- W = observable objects and events in the environment of the agent
- P = the set of all perception processes available to the agent.
   p<sub>i</sub>:W<sup>n</sup>×V<sup>n</sup>×I<sup>n</sup>→O<sup>n</sup><sub>i</sub>. Is a perception process translating the world into mental objects (O) in the context of a current emotion (I) and appraisal state (V).
- O = set of all mental objects currently perceived by the agent with



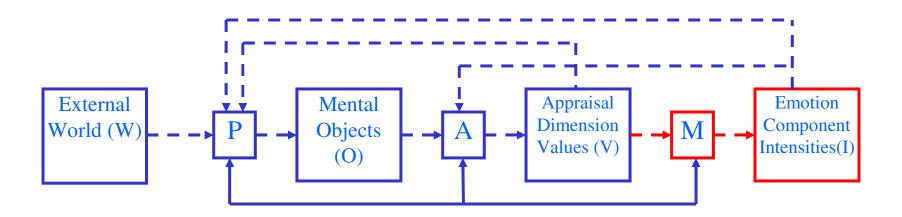
# Overview of the Formalism (2/4): Appraisal

- A = the set of appraisal processes.  $a_i:O^n \times I^n \to V_i^n$ ,  $a_i$  is an appraisal process, mapping mental objects (O) to possible appraisal dimension values (V) in the context of the current emotion (I).
- D = set of appraisal dimensions defined by the theory.
- $V = \text{set of current appraisal dimension values } V \subseteq O^n \times D \times [-1,1]$



## Overview of the Formalism (3/4): Mediation

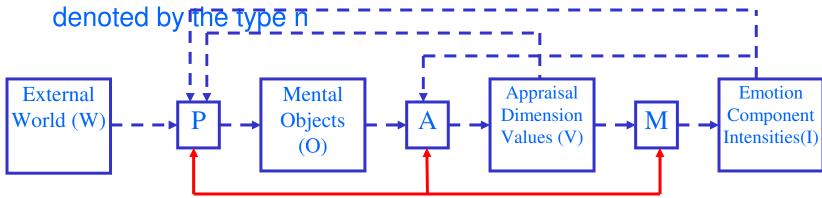
- E = set of possible emotional response components
- $I = \text{set of emotional response component intensities } I = I \subseteq E \times [0,1]$
- M = set of mediating processes.  $m_j: V^n \rightarrow I_j$  is a mediating process relating appraisal dimension values (V) to emotional component intensities (I)



# Overview of the Formalism (4/4): Process dependencies

- PP = set of all processes (P, A and M)
- LT= set of process dependency types.
- G = set of guards
- L = set of process dependencies. L = PPxPPxGxLT
- $(\forall x)(\exists y)$  processing in  $q_x$  is influenced iff  $((p_y,q_x,g,n)\in L \land g=true \land p,q\in PP \land g\in G \land n\in N)$

If a dependency exists between a process p and q and the guard g of that link is true, processing in q is influenced in a way



## Formalization of structure

- Appraisal theory development.
- Architectural basis for computational models

# Application 1: Integration of two Appraisal Theories.

- Integration based on:
  - Scherer's Stimulus Evaluation Checks (SEC) (Scherer, 2001)
  - Smith and Kirby's Appraisal Detector Model (ADM) (Smith and Kirby, 2000)
- SEC: multiple appraisal processes (stimulus checks)
  - Appraisal Processes activate in four\* consecutive steps: Relevance detection, Implication assessment, Coping potential, Norm/self compatibility.
  - Processes exist at three perception levels: sensory-motor, schematic, conceptual.
  - Current result of appraisal processes stored in appraisal registers.

\* Here we only use the first three.

## **Application 1: Integration**

#### • ADM:

- Appraisal detectors integrate appraisal information coming from different perception levels (levels equivalent to those defined in SEC, i.e., sensory-motor, schematic, conceptual)
- Appraisal detectors produce emotional response.
- Feedback from emotional response to processing, specifically conceptual (reasoning) and schematic (associative learning) levels.
- Integration basics: common architectural concepts
  - Separation of appraisal in three levels of information processing.
  - Appraisal registers/detectors

# Application 2: Formal Description of a Computational Model

### • Formal description:

- Based on simplified version of integrated model (SSK)
- Used to define the architecture of appraisal (i.e., appraisal steps, appraisal detectors, levels of perception, appraisal dimensions)
- Used to evaluate behavior of resulting computational model of emotions.

### • Test environment: PacMan

- Appraisal of events in PacMan's environment is simulated.
- Architecture and appraisal dimensions used based on simplified SSK model

# Formal description helped to verify model's behavior.

- No activation of relevance detection...
  - Due to bipolar variable: *conductiveness*.
  - Summing negatively conductive and positively conductive events results in *no conductivity activation* → not plausible.
- Separate conductiveness in pos and neg.
  - Relevance detection active and activation of implication checks at right moments.

### Some Conclusions

- Formal description facilitated development of computational model.
  - Clear definition of architecture of appraisal processes
- Formalism facilitated integration of theories.
- Open:
  - How to formally encode experiments and experimental results, comparing experimental results, etc.
  - What is the relation between BDI-based formalism and Meta-level formalisms.



#### **Referred literature:**

Reisenzein, Rainer. Appraisal Processes Conceptualized from a Schema-Theoretic Perspective: Contributions to a Process Analysis of Emotions. 2001.

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